



Annual Report

2009/2010

Voluntary Sector Core Grant Funding

**The Benefits to Halton from funding the
Voluntary Sector 2009/2010**

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3.1 Annual Report for Voluntary Sector Core Funding 2009-2010

Application Process for Voluntary Sector Core Funding

Voluntary Sector core funding is applied annually with applications assessed against funding criteria and considered by a Members Panel consisting of the Chair and Vice Chair of PPB and the Portfolio member for Voluntary Sector.

Halton Borough Council's Funding Criteria

As well as meeting the Councils Key priorities, groups must also meet the following specific criteria:

- Delivering in one, or more of the Council key priority areas.
- Networking and liaison with statutory and voluntary bodies within the Borough.
- Commitment to equal opportunities in service delivery.
- Accountability within the organisation.
- Effective management of paid/volunteer staff.
- Effective financial management.
- Examines to what extent the service is already being provided in the Borough, and demonstrates added value and additionally to the service thus avoiding duplication.
- Providing an accessible service (accessible meaning the ease with which the Community can access and use the service).
- Providing value for money.
- Being non-party political.
- Providing a quality service.
- Provides a service throughout Halton.
- Has considered other sources of funding.
- Has the ability to continue after the grant money has expired.

Funding allocation for 2009/10

In 2009/10 the Councils voluntary sector budget was £262,150.

£260,451 was allocated to Voluntary Sector Organisations as Core Funding Grants and the remaining £1,699 was held back for emergencies. As it remained unspent, following the Executive Board members decision, it was transferred to the Community Development grant scheme to benefit community groups in Halton. The benefits gained from this allocations will be reported in the Community Development Annual Report.

Organisations receiving under £5,000 report on activities on a 6 month basis and organisations receiving over £5,000 sign a Service Level Agreement and are monitored quarterly. All organisations receiving funding have regular monitoring meetings. Monitoring information is presented to PPB at mid and end of year, and monitoring reports are available for Members perusal in the members rooms. The Voluntary Sector Co-ordinator also works with the various organisations offering advice and support, often working in partnership on joint initiatives

The table below details the core funding awards for 2009/2010

Cheshire Asbestos Victim Support Group	£13,300
Cheshire Halton & Warrington REC	£6,000
Cheshire Victim Support Area Scheme	£7,400
Halton District Citizens Advice Bureau	£139,000
Halton Voluntary Action	£55,903
Rape & Sexual Abuse Support Centre	£3,200
Relate Cheshire	£9,200
Runcorn Frodsham & District Mencap	£2,400
Samaritans of Warrington, Halton & St Helens	£4,000
Vision support	£8,200
Widnes & Runcorn Cancer Support Group	11,848
Total	£260,451

Voluntary Sector Core Grant Supported Organisations Funding Profile 2009/2010

Cheshire Asbestos Victims Support Group			
Halton Borough Council	£13,300	Fees & solicitors disbursements	£35,550
Core Funding		Donations	£10,877
		Memberships, Caravan & others	£4,254
		Total	£50,681

Cheshire Racial Equality Council		Cheshire Wide Service	
Halton Borough Council	£6,000	Capacity Builders %	£16,050
Core Funding		Equality & Human Rights %	£6,006
		Income generation	£4,763
		Total for Cheshire	£26,819

Cheshire Victim Support		Cheshire wide service	
Halton Borough Council	£7,400	Funds allocated to Halton from National Association Of Victims Support Schemes	£82,652
Core Funding		Police premises in kind (est)	£15,000
		Total	£97,652

Halton Citizens Advice Bureaux			
Halton Borough Council	£139,000	HM Treasury	£26,476
Core Funding		Dept Comm. & Local Gov	£4,050
		Extended Schools	£39,692
		DIT/Dept BERR	£106,736
		HBC Adult Learning Team	£13,300
		Legal Services Commission	£146,026
		N'hood Learning	£7,374
		Donation & Other Misc	£7,980
		NHS	£149,440
		Sure Start	£124,350
		WNF	£100,904
		Total	£726,328

Halton Voluntary Action			
Halton Borough Council Core Funding	£55,903	PCT core activities	£25,000
		Merseyside Comm Foundation – Grassroots prog	£1,445
		Donation - Legacy	£6,644
		Interest earned	£787
		Generated income - various	£19,075
		Generated income – room hire	£6,287
		Generated income – office sp.	£7,000
		Consultations	£3,000
		Big Lottery - Basis	£254,504
		HBC – DAATS Project	£11,000
		Home office – safer homes	£28,000
		HBC – safer homes	£5,000
		HBC – volunteer strategy proj.	£25,000
		Home office – vol. Man. Proj.	£17,000
		Russell commission – v proj.	£80,000
		HBC – Network & Comms.	£21,000
		St Helens CVS. - Links	£121,683
		HBC – PQASSO grp. support	£7,000
		HBC health – VSCP training	£47,301
		St Helens CVS – VSCP train.	£2,785
		Synergy – YAT team events	£1,000
		GMCP – YAT team events	£8,000
		HBC – Children’s workforce	£42,337
NAVCA – Grant for child WFD	£2,000		
HBC health – capacity build.	£56,739		
	Total	£799,587	

Rape & Sexual Abuse Centre			
Halton Borough Council Core Funding	£3,200	BBC Children in Need	£12,000
		St Helens & Halton PCT	£15,000
		Home Office	£5,000
		Victims Fund	£10,000
		Community Safety	£20,000
			Total

Runcorn & Frodsham MENCAP			
Halton Borough Council Core Funding	£2,400	Generated income, Grants & Donations	£14,068
			Total

Relate			
Halton Borough Council Core Funding	£9,200	Cheshire Wide Service	
		Donations	£9,200
		Total	£9,200

Samaritans		Cheshire Wide Service	
Halton Borough Council Core Funding	£4,000	Grants	£3611
		Donations & Gifts & Fundraising	£6137
		Total	£9,748

Vision Support		Cheshire and North Wales Service	
Halton Borough Council Core Funding	£8,200	Halton & St Helens PCT	£16,988
		HBC Adult Services	£25,200
		Neighbourhood Learning	£6,252
		Total	£48,440

Widnes & Runcorn Cancer Support Group			
Halton Borough Council Core Funding	£11,848	General Grants	£20,000
		Primary Care Trust	£21,189
		Restricted Grants	£7,121
		Donations	£14,068
		Fund Raising	£9,365
		Interest	£100
		Total	£71,843

The total amount of funding levered in from external sources for core grant supported organisations in 2009/10 = **£1,916,366**

Total amount awarded from Halton Borough Council Voluntary Sector Core Funding 2009/2010 = **£260,451**

Hence, every **£1** the council awarded to core grant support Halton's Voluntary Sector organisations enabled a further **£7.36** to be accessed from other funding.

Organisation Profiles

Please note that the information below is a brief synopsis of the information and monitoring for these organisations.

Cheshire Asbestos Victims Support Group
3/5 Fryer Street, Runcorn Cheshire WA7 1ND
01928 576641

£13,300

Access & availability

- An open door advice service providing a minimum of 20 hours per week at 3/5 Fryer Street, Runcorn.
- Office opening times are from 9am – 1pm
- The paid member of staff works outside the office opening hours on casework
- Telephones lines are staffed from 9am – 1pm for work with ongoing clients and to receive referrals from other agencies. Plus a 24-hour answer phone service.
- Home visits, for housebound victims who request it, throughout Halton

Aims and objectives

Advice and assistance is given on the benefits available to those suffering with an asbestos related disease.

Provide information on Asbestos and create awareness of the dangers of asbestos to the public in general.

Advice and assistance is given to families of those who have died as a result of an asbestos related disease.

The group provides a caravan in Wales for use by victims and their families for recreational breaks, they organise trips and have recently organised self-support meetings at the Runcorn centre.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Counselling hours	1,213	1,158
Welfare Rights obtained	£179,763	£132,612
Civil Claims etc DTER & benefits from abroad	£2,113.229	£3,335,779
Volunteer hours per year	1,832	2,193
No of volunteers over the year	14	14
Telephone enquiries	1,041	1,013
Personal visits to centre	156	105

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton

£6,000

Access and availability

Contact by phone 10am – 4pm Monday to Friday

Aims and objectives

To work towards the elimination of racial discrimination and promote equality of opportunity and good race relations

To this end REC works under 4 main areas of work

- 1 Race Discrimination Casework – this involves providing legal advice & assistance to individuals challenging racial discrimination & harassment
- 2 Policy Development – providing advice to the public, private and voluntary sectors regarding good equal opportunities practice. Also encourages adoption of CRE standards – Racial Equality Means Quality, Racial Equality Means Business & ‘Learning for All’ standard for schools.
- 3 Community Development – helping local community groups to become self-sustaining, establishing groups where none exist, developing consultation roles for local ethnic minority communities.
- 4 Public Awareness & Campaigns – providing general information on race issues to the public.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Attend HIAP Provider meetings	4	2
Local Criminal Board Consultation & Sub Group	3	4
Cheshire Chief Executive Advisory Group on Gypsies & Travellers	2	1
Casework	1 male	4 male 5 female
Number of hours undertaken in casework	116.5	150.5

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Halton’s Children & Young People
Employment, Learning & Skills in Halton

Cheshire Relate
Allman House, Langley Road, Northwich, Cheshire, CW9 8AW
01606 350995

£9,200

Access & availability

- Relate operates appointment based counselling sessions in Runcorn, to cover all clients in Halton
- Telephone contact service 9am – 9pm Monday to Thursday, 9am to 4pm Friday

Aims and objectives

Relate works in Halton to promote Health, Respect and Justice in Couple and Family Relationships. The Relate service in Halton creates the support systems that enable individuals and families to support themselves.

Relate believes good couple and family relationships form the heart of a thriving community.

The central office is in Northwich with a local delivery premise in Runcorn Halton. The service is supported by a team of 2 full time appointment secretaries, and by the apportioned time of the Director.

In Halton there are 5 voluntary counsellors and 1 part time paid counsellor.

There are 2 part time paid office co-ordinators and 2 voluntary evening receptionists.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Counselling hours	1239	1100
'Relateen' group hours	230	120
Volunteer hours per year	672	532
No of volunteers over the year	8	8
Telephone enquiries	1236	1318
Personal visits to centre	1239	1100

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Halton's Children & Young People

**Cheshire Victims Support
Widnes Police Station
Kingsway, Widnes, WA8 7QJ
0151 495 3528**

£7,400

Access and availability

- 8am to 8pm Monday to Friday local response system for supporting victims of crime.
- Witness Service – Help is available for witnesses throughout court trials.
- A national help line is available (0845 3030900) Weekdays 9.00 – 21.00, Weekends 9.00 – 18.00 and Bank Holidays 9.00 – 17:00.

Aims and objectives

Victims Support aims to provide a comprehensive service to all victims of crime and their families, and to all witnesses, both prosecution and defence (especially those vulnerable and intimidated), attending Crown and Magistrates Courts.

Victims Support provides a Community Based Victim Support and Witness Service. It provides all volunteers with ongoing training, especially around new initiatives e.g. Dealing with Children and Young Persons and working with witnesses within the Video Link Rooms.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Volunteer hours per year providing counselling	956.5	968
No of volunteers over the year	12	7
Telephone enquiries & letters/e-mails/fax	1888	4188
Home visits seen	293	138
unseen (not at home when visited)	31	28
Pre Trail visits	245	272
Court Attendances	895	598

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Employment, Learning & Skills in Halton

Cheshire Vision Support
Halton Independent Living Centre, Collier Street, Runcorn, WA7 1HB
01928 582944

£8,200

Access & availability

Cheshire Vision Support is an open door advice service providing, a minimum of 5 days per week at Halton Independent Living Centre. Opening times from 9.30am – 2.30pm supporting existing clients and, dealing with referrals from other agencies. There is also an out of hours answer phone service and a home visiting service, for housebound or socially isolated people who require it, throughout Halton.

Vision Support use a mobile resource unit that will be visiting venues in Widnes & Runcorn, e.g. shopping centres, medical centres, sheltered housing accommodation etc, where they might reach more people with a visual impairment. A Tele-friending service, that contacts visually impaired people in Halton operates between 6 & 8 pm and is staffed by a team of trained volunteers.

On site IT training facilities with qualified trainers who work alongside clients to enhance and develop their computing skills. Provide support to several clubs and social groups meet at the Independent Living Centre.

Aims and objectives

Their aim is to enhance the quality of life, promote the continuing independence, and raise awareness of the needs of all visually impaired people throughout the community, irrespective of age.

People do not have to be registered blind or partially sighted to receive this service. RNIB survey found that only 23% of visually impaired people living in private households who are eligible to be registered as blind or partially sighted are in fact registered. Vision Support bridges this gap by offering support to all.

Halton pays for 25 hours of support worker time to visit service users in their own homes to enable individuals to obtain their rights and entitlements, by providing front line information, advice and representation service, which is confidential and free.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Clients visits to Resource Centre inc family visit	1,114	1,866
Telephone enquiries from service users & their families	853	923
Other agencies visits to centre	604	471
Other agencies telephone calls	826	1008
Home visits to new and existing service users	1,256	
Welfare Rights inc. DLA and back pay	£16,809	£18,074

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Employment, Learning & Skills in Halton

Halton District Citizens Advice Bureau
Unit 3, Victoria Building, Lugsdale Road, Widnes, WA8 6DJ
0151 257 2443

Access and availability

£139,000

By telephone on 08451 30 40 55 This is a local rate (not geographic) telephone number which allows the calls to be picked up from either the Widnes or Runcorn office .

Answer phone will accept messages during opening times, out of hours answer phone service gives information regarding opening time, with an exception for debt cases when messages can be left at any time.

Hours open to public; 10 – 1pm Monday, Tuesday, Wednesday, Thursday and Fridays.

Email – advice@haltoncab.org.uk Internet – www.haltoncab.org.uk

CAB provide a minimum of 24 hours of open door access for advice and information per week, 12 hours in Widnes & 12 hours in Runcorn

Clients with appointments may be seen outside of the ‘open door’ office times

Home visiting service for housebound people in Halton is provided where possible.

Aims and objectives

- Provision of free, confidential, impartial and independent legal and practical advice on a wide range of issues e.g. Welfare Rights, Debt, Consumer, Employment, Housing, Immigration, Tax, Relationships, Health, Education and many other areas of law.
- It is the only agency in Halton to have the Specialist Quality Mark in both Debt & Welfare Rights & offer a free service.
- CAB also exercises a responsible influence on the development of social policies and services, both locally and nationally.

CAB receives many different streams of funding which are ring fenced to certain projects e.g. Children Centre & Specialist Debt workers.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Number of unique users	5144	8580
Number of cases worked on	6503	13,286
Information/Advice Given	13,088	12,286
Welfare Rights	£484,481	£405.129
Debt written off	£1,099,143	£1,441,475
Debt handled	£17,538.446	£19,588,391
Gains (employment)	£53,226	£53,110
Volunteer hours	8,706	7,582
Number of volunteers	26.5	16.5
Telephone enquiries	1,603	1181
Letter/email/fax	5,736	324
Home Visits	302	204
Tribunals attended	3	5
Court attendances	76	42

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Halton’s Children & Young People
Employment, Learning & Skills in Halton

Access & availability

- Providing an open drop-in service Monday – Friday between the hours of 9am to 4pm.
- Providing telephone answer phone facilities and appointment service outside these hours.
- Maintaining an E-access directory of voluntary/community groups in Halton and introducing production and distribution of a quarterly newsletter.

Aims and objectives

- HVA is a Council for Voluntary Services (CVS) – a voluntary organisation which is set up, owned and run by local groups to support, promote and develop local voluntary and community action.
- Their goal is to make our local voluntary sector as strong, vibrant, effective and diverse as they can – strategic aims are:
 - To improve the capacity and quality of voluntary and community groups.
 - To provide support and develop individual volunteers and volunteer-involving organisations.
 - To facilitate liaison within the voluntary sector and with statutory and private organisations on behalf of volunteers, groups and organisations in the community
 - To support and promote local voluntary community action.
 - To promote best practice and be well managed, financially secure and quality assured organisation.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Individuals attended - Training / Activities	93	134
No of volunteer involved in HVA activities	2	2
No of volunteer hours	276.5	183.5
Information & Advice given / Telephone enquiries	4973	4618
Newsletter distributed	2746	2380
Volunteers recruited (for placements)	437	516
Number of groups accessing capacity building	48	45

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Halton's Children & Young People
Employment, Learning & Skills in Halton

Rape & Sexual Abuse Support Centre (Cheshire & Merseyside)
Old Police Station, Runcorn, Cheshire, Cheshire WA7 1DF
01928 588523

£3,200

Access & availability

- A 5 day a week helpline.
- Counselling at either the Runcorn office, in the victims home, or at a suitable community location.
- A “response” team of volunteer support workers, and a paid crisis worker, able to respond quickly to the needs of people; helping them with the process of seeking medical advice and treatment, and reporting to the police.

Aims and objectives

To provide support and advice to men, women and young people who have experienced any form of sexual violence, whether it happened recently or many years previously. They also offer support to non- abusing family members.

The services include counselling, group work and a telephone helpline.

They also provide specialist training for professionals and volunteers. All of the services that they provide are free.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
No of volunteers over the year	6	3.5
No of volunteer hours	500 +	627
Telephone calls to centre	760	617
Telephone calls identified as Halton	132	107

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Employment, Learning & Skills in Halton

Runcorn Frodsham & District Mencap
The Acorn Club, Laburnam Grove, Runcorn, WA7 5EX
01928 722910

£2,400

Access & availability

- Regular planned activities through the week for a target client group – people with additional learning needs who may not attend a day centre.
- List of activities include :- Cooking and basic skills, keep fit, youth club, disco.
- They run a 3 week play scheme in the summer.
- They have a weekly bingo to provide activity and support fundraising.

Aims and objectives

They provide a centre for education and social activities for people (adult & children), with learning disabilities. They also provide respite for their parents and carers.

They act as a focus group to improve services for people with learning disabilities.

The group strive to ensure that inclusion is paramount in their organisation and that people with a learning disability are active at all levels including the management committee.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
No of volunteers over the year	37	39
No of volunteer hours	3,744	3432
Personal visits to centre for activities	4,744	4750

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Employment, Learning & Skills in Halton

Samaritans
46 Arpley Street, Warrington, WA4 1LX
01925 235000

£4,000

Access & availability

- 24 hour a day help line – The Council support the nearest local branch of the national organisation.
- The service is primarily a telephone contact service – however there is limited scope for people to visit the centre on an appointment service.
- Samaritans also have a five strong prison team who support the Listener Scheme in Risley Prison, attending fortnightly evening support meetings and ‘occasional suicide’ threat meetings.

Aims and objectives

Samaritans are a local branch of a national organisation and a charity in their own right. They provide a confidential emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide. The service is provided entirely by volunteers who are carefully selected, trained and supported.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Listening calls	12,839	12,636
Volunteer hours per year	8,000+	8200 +
No of volunteers over the year	58	57
Personal visits to centre	9	8
E-mails	471	534

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Halton's Children & Young People
Employment, Learning & Skills in Halton

Widnes & Runcorn Cancer Support Group
21-23 Alforde Street, Widnes, Cheshire, WA8 7TR
0151 423 5730

£11,848

Access & availability

- The centre is open Monday to Friday between the hours of 10.00am to 3.00pm.
- Busom Buddies group meets on the first Wednesday of each month at Trinity Church Hall, Peelhouse Lane, Widnes, for patients with breast cancer.
- Outreach Service, known as the Hand in Hand group, at The Old Police Station on the 2nd Wednesday of each month at 7.30pm, open to any patient or carer, from any part of Halton, with any type of cancer.
- Out of hours answer phone service.

Aims and objectives

- To provide support services for the people of Halton who are living with cancer.
- To extend those services to the carers and families of those living with cancer.
- To provide information and advice about cancer for the general public in Halton.

Services provided include information, advice, listening, sign-posting, emotional and psychological support, counselling is available by appointment. There are currently three self-help groups: The HUG club meets weekly, Bosom Buddies and Hand in Hand are outreach groups which meet monthly.

Services also include:

- Complementary therapies, Beauty Therapies, Art Therapies, The Bowen Technique and Reiki Healing sessions for patients and carers.
- Online support for those unable to attend the centre.
- The organisation now has a Respite caravan in Wales for service users.

Monitoring information

Activity	Yearly totals	
	2008/2009	2009/2010
Counselling hours	121	42
Listening hours	1506	1374
Information centre - patients	127	138
Volunteer hours per year	4,066	4406
No of volunteers over the year	54	55
Information phone calls	127	145
Listening phone calls	449	510
HUGS club	983	1008
Hand in Hand	124	184
Busom buddies	358	333
Therapies and workshops	741	1455

HBC Priorities met by organisation
A Healthy Halton
A Safer Halton
Halton's Children & Young People
Employment, Learning & Skills in Halton

Activities & Events to Support Halton's Voluntary Sector

Find..... Event Stadium on 17 November 2009

The Find event was once again a well attended success held at the Stadium on 17 November 2009.

Members of Halton's Voluntary Sector were able to pick up expert help and advice from the 60+ stalls, staffed by 90 different voluntary organisations and statutory departments. The event was aimed at helping charities to run more effectively and hundreds turned out on the day.

Information was available on forging partnerships, volunteering and how to access the media.

There were also many stalls promoting health issues, healthy living choices and support groups.

It was also an opportunity for voluntary organisations to promote their activities on Halton Community Radio, which was there to record the event.

The recordings were aired on the Thursday afternoon community slots over the next month.

We ran a funding market at the event, which provided information and guidance on obtaining grants from Landfill tax, local enabling money from Community Development, Sport, Arts, Area Panels, Youth and Bursaries etc. The Lottery were also in attendance with information on Lottery funding including Awards for All.

Selection of comments from stall holders:

"Thank you; please include us in your next event"

"Well organised – good mix of groups and people asking questions. Keep up the good work" - Equality Diversity Development Services.

"Well organised event, lots of chances to network, well done Lynda & co! (Cathy & Becky) – Peter Ventre

"The day was extremely beneficial for our charitable organisation; we have made several promising contacts" – Halton Carers Centre

"Well run event generating a warm and friendly atmosphere" – Windmill Hill Telematics

"I feel this is a great way to find out what is available out there in Halton and to pass on your own information to other agencies" - Community Bridge Building Team.

"Lots of people & organisations interested using community centres (Good News!!)

"Well worthwhile, a number of new contacts" Bob Wheat.

"Met some community groups who were unknown to me"

"Best event we have attended as a team – well attended, organised and managed"

Selection of comments from public visiting the event:

Comments include –

"Free men's health check good idea"

"Well organised and lots to see and discuss"

"Brilliant"

"Found a lot of useful information about local services & funding streams" "Very informative"

"I found the event extremely helpful"

"Good contacts made"

"Funding opportunities for our pre-school valuable information on how to complete forms"



